

Overview

I am a Business Technology Consultant with excellent business analytical skills focusing on business processes and business issues and integrating IT systems into the business, thus improving productivity and profitability for the business.

Technically, I have a very broad range of experience across many IT disciplines and as a very detailed thinker I can drill down into specific areas when I need to. I also have good skills at reading and understanding code and can translate between the technical developers and the business teams at all levels from the end user to the finance and executive teams.

I work very well on my own, am very organised and work best as the technical backup to a client facing consultant, and in a small team environment.

My passion is keeping up to date with the latest technology and Internet trends. I also have a great interest in keeping up to date with the full range of Microsoft products and other Cloud Apps.

Software and Systems Experience

- All MS Products including expert level in Access, Excel, Word, and Outlook. Also Project, Visio, InfoPath, PowerPoint.
 - SharePoint MOSS 2007, SharePoint Services, Excel Services, and many other SharePoint features. I have not had SP2010 hands on experience yet.
 - Database design expertise in RDBMS database systems including SQL Server, MySQL, Access, Oracle.
 - Web building and testing tools including the Adobe Business Catalyst platform, WordPress, CSS, PHP, XPath and Selenium Automated Web Testing framework.
 - Confluence Enterprise Wiki and Jira Bug Tracking system Implementation and management. Salesforce implementations.
 - BPR & BPM, ERP and CRM Systems (Incl MS Dynamics NAV and CRM), HRIS Systems, Data Warehousing & OLAP systems including MDX queries, Database ETL, SSIS, SSAS and SSRS.
 - MS Visual Studio, SQL Server Enterprise Manager, VSTO, VBA and many third party database and coding tools.
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Professional Experience

- Accomplished Business Analyst with 6+ years experience in defining user requirements, specifying functional requirements and working closely with development teams. Working with the business to leverage technology solutions to improve business processes. 20+ years business experience.
 - 3+ years experience at designing and building solutions using Microsoft SharePoint (MOSS 2007) and integrating SharePoint with other LOB applications.
 - 9+ years expertise in database design, designing and developing systems in SQL Server including tables, queries stored procedures and Database Schema's.
 - 4+ years experience with many report writing solutions from Access, to Crystal Reports and SSRS.
 - 5+ years experience with User Interface Design, Use Case scenarios, Wire-framing, functional specifications and testing.
 - 3+ years experience building websites and tweaking CSS / PHP code.
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Current Work**Independent IT Consultant**

Self Employed

August 2008 – Current

Projects

- Design and Implementation of a Salesforce instance for a Not For Profit client. Design and Implementation of a Microsoft CRM system for a corporate client.
- Product Manager for a SAAS product in the Risk Management and Compliance sector. Role includes design, specification, testing, project management, and management of a small developer team. Also included building a full online help system in Confluence.
- Access database modifications for a project within a large financial services organisation. Involved database, front end and reporting modifications to suit new business requirements in the years since the database was originally developed.
- A complex Access Database to track Projects with specific criteria. (The DB is built with plans to move it to Microsoft xRM platform). It has integration with MS CRM, Jive Intranet and the data is exported to populate the public facing website. This project took a non-functioning database and made it useable and allowing room for growth in the future.
- Managing a SQL Server and ASP.Net Web Site installation for a client, including regular site maintenance and modifications of SSIS packages.
- Designed and built 4 websites on the Business Catalyst platform and 2 on the WordPress platform. (See www.jodiem.com.au/portfolio for details).
- A 3+ month project to build an automated Web testing framework for a large corporate client using the Selenium web testing tool, Microsoft Visual Studio Team Test Suite and C# coding. The tool integrated with the testing being undertaken concurrently on the Windows based application. See <http://blog.jodiem.com.au/2009/10/26/automated-website-testing-with-selenium/> for more technical details.

Key Achievements

- Overcame some major challenges with the client's web application that has extensive use of Ajax, which is difficult to test, to ensure robust and reliable web testing could be undertaken on their site.
- Integrated the Selenium Automated Web Testing into the Visual Studio test suite – something that has not been documented as being done by many others previously. This is so the Web Testing could integrate with the reporting framework of the Windows application testing.
- Increased my knowledge of CSS, PHP, ASP.Net and C# coding to deliver solutions to clients that meet their needs.

Tertiary Education**Bachelor of Business** (Management & Information Systems)
Edith Cowan University (WA) – completed in 2000

Excellent results in all IT subjects, Dean's list for outstanding performance.

Also other qualifications in **Construction** and **Architectural Drafting**
